Private Car Insurance – Electric Vehicle Promotion

Promotion Period: 9 July 2026 to 31 December 2026

These are the terms and conditions for the Private Car Insurance – Electric Vehicle Promotion run by Sompo Insurance Singapore Pte. Ltd. ("Sompo").

1. **Who can enjoy this promotion?**
   This promotion is for customers who purchase or renew a Private Car Insurance policy for an electric vehicle during the promotion period.

   To qualify:
   - your vehicle must be an electric vehicle;
   - your policy must be a new policy or a renewal policy; and
   - the policy must be successfully issued by Sompo between 9 July 2026 and 31 December 2026 (both dates inclusive), based on the Date of Issue stated in the Private Car Policy Schedule.

   To note:
   - If your policy is only quoted, submitted, or starts during the promotion period but is not issued within the promotion period, it will not qualify.

2. **What do you get?**
   If you qualify, you will receive the P.UP Hybrid Package, which is provided by Power-Up Tech Pte. Ltd. ("P.UP").

   The P.UP Hybrid Package includes:
   - 100 kWh of credits per customer, which can be used for:
     - P.UP mobile charging services
     - P.UP value-added services, such as car wash and related services
     - SP public chargers
   - Up to two complimentary EV Rescue activations per customer per year, starting from the date of activation

   To note:
   - Upon activation, the 100 kWh credits are valid for 6 months.
   - Rescue activations are applicable only within Singapore.
   - one P.UP Hybrid Package will be awarded for each qualifying policy;
   - a customer with more than one qualifying policy may receive more than one P.UP Hybrid Package, subject to these Terms and Conditions; and
   - each P.UP Hybrid Package is non-transferable.

3. **Customer and Vehicle Registration**
   Each P.UP Hybrid Package is registered to both:
   a) the individual customer account, identified by the customer's registered mobile number, email address, and/or other user identification details; and
   b) the specific vehicle registered under the package, identified by the vehicle type and registration number.

   The package benefits, credits, entitlements, promotions and/or services may only be used by the

registered customer in respect of the registered vehicle, unless otherwise approved by P.UP in writing.

Package is not transferable to another customer, user account, vehicle, or vehicle registration number without P.UP's prior written approval. P.UP may require verification of the customer's identity, contact details, vehicle ownership, vehicle registration details, or other supporting information before allowing the use, amendment, transfer, or redemption of any package benefits.

P.UP reserves the right to reject, suspend, or cancel any package usage where the customer account details or vehicle registration details do not match P.UP's records, or where P.UP reasonably suspects misuse, unauthorised transfer, false registration, or abuse of the package.

4. **What is not covered under this promotion?**

This promotion does not apply to:

- changes made to an existing policy, such as endorsements or amendments;
- policies that are cancelled, ended, lapse, or become invalid before the redemption requirements are met; or
- transactions that Sompo believes are fraudulent, invalid, or not made in good faith.
- policies issued under a fleet arrangement.

5. **When must the package be redeemed?**

You must redeem the P.UP Hybrid Package within 30 calendar days from the Date of Issue shown in your Private Car Policy Schedule.

Please note:

- Sompo does not have to extend the redemption period.
- If you do not redeem the package within the 30-day period, the benefit will expire automatically.
- No replacement, compensation, or further notice will be given.

6. **Can the package be exchanged for cash or something else?**

No. The Sompo EV Package:

- cannot be exchanged for cash;
- cannot be used as a premium discount or offset;
- cannot be exchanged for credit, refund, or any other benefit.

7. **What happens if you cancel your policy after redeeming the package?**

If you redeem the P.UP Hybrid Package and then cancel your policy within 3 months from the redemption date:

- any premium refund will be calculated according to your policy terms; and
- the refund will be subject to a minimum premium of S$327 (including GST).

By redeeming the package, you agree to this condition.

8. **Sompo's rights**

Sompo has the right to:

- decide whether a customer is eligible for this promotion;
- reject or disqualify anyone who has:
    - broken these terms,
    - given false information, or
    - acted unlawfully or improperly.

Sompo's decision on all matters relating to this promotion is final.

9. **Changes to the promotion**

Sompo may, at any time and without prior notice:

- change these terms and conditions;
- change or replace the P.UP Hybrid Package.
- suspend, withdraw, or end the promotion.

Any such changes will be effective once Sompo gives notice through its website, mail, SMS, email, or office notice, as applicable.

10. **Liability**

Sompo will not be responsible for any loss, damage, cost, expense, injury, or disappointment arising from:

- this promotion;
- the redemption or use of the P.UP Hybrid Package; or
- any change, suspension, or cancellation of the promotion.

Sompo also does not guarantee the quality, suitability, or fitness of the P.UP Hybrid Package and is not responsible for any defect, failure, delay, or deficiency in any product or service provided by P.UP or any third-party provider, where applicable.

11. **Personal data**

By taking part in this promotion, you acknowledge and agree that Sompo may collect, use, disclose and/or process your personal data in accordance with the Personal Data Protection Act 2012 for the purposes and uses described in Sompo's Privacy Policy. This may include disclosure to Sompo's business partners, intermediaries, third party service providers and industry associations.

You can read Sompo's Privacy Policy at **www.sompo.com.sg**.

12. **Governing law**

These terms and conditions are governed by the laws of Singapore.

13. **Third party rights**

A person who is not part of this agreement does not have the right to enforce these terms and conditions.

14. **Policy Owners' Protection Scheme**

Private Car Insurance policies are protected under the Policy Owners' Protection Scheme, which is administered by the Singapore Deposit Insurance Corporation (SDIC).
Coverage is automatic and no action is needed from you.
For more information, please visit:

- **www.gia.org.sg**
- **www.lia.org.sg**
- **www.sdic.org.sg**

15. **Information accuracy**

The information for this promotion is correct as of 22 September 2026.