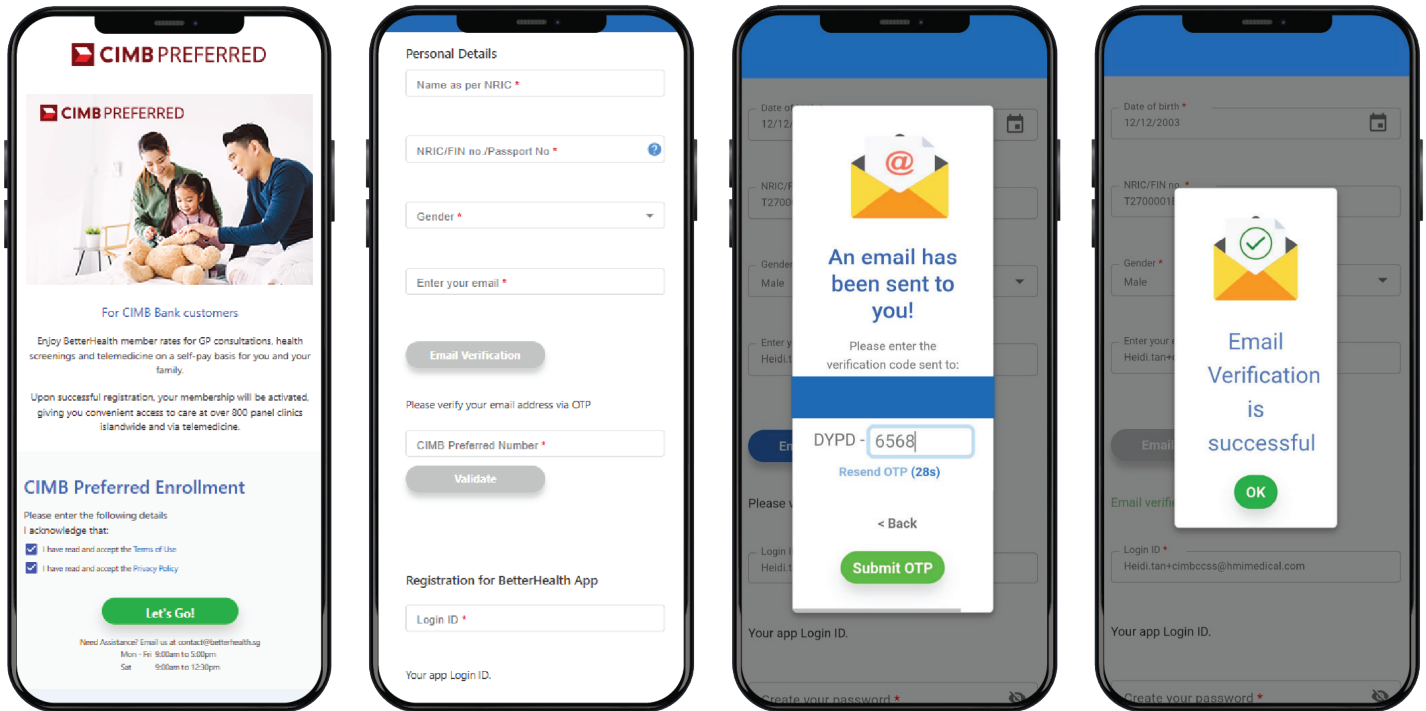
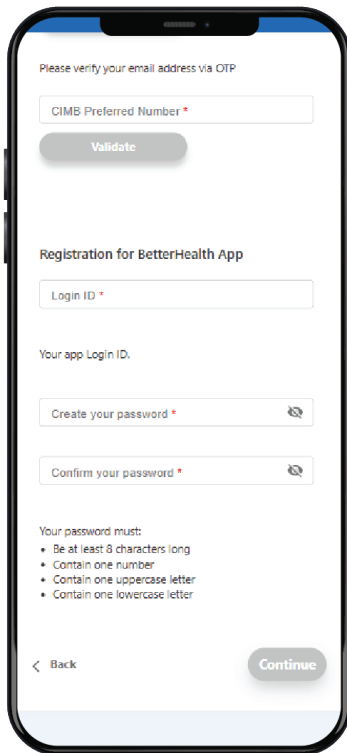


CIMB Preferred x HMI Managed Healthcare Guide

Follow the steps below to enrol for our CIMB Preferred benefits today!



- 1 Register on <https://enrol.mhcasia.net/#/cimbpreferrred> and click on 'Let's Go'. Do remember to read and acknowledge the Terms of Use and the Private Policy.
- 2 Fill in all the required fields and verify your email account by clicking on "Email Verification". Key in the one-time password (OTP) that was sent to your email to complete the verification process.



Please verify your email address via OTP

CIMB Preferred Number *

Validate

Registration for BetterHealth App

Login ID *

Your app Login ID.

Create your password *

Confirm your password *

Your password must:

- Be at least 8 characters long
- Contain one number
- Contain one uppercase letter
- Contain one lowercase letter

< Back

Continue

- 3 After verification, key in and validate your CIMB Preferred Membership.
Note: Login ID is your email address and you will be prompted to create a password for this account.
- 4 Once validated and all the required fields are filled up, click 'Continue' to complete your registration.



Thank you!
Your registration is complete.

Your Login ID: [redacted]

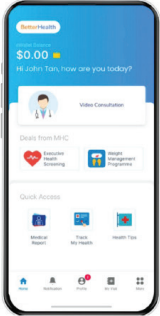
We've sent a confirmation email to your registered address with all the details you'll need to get started.

Download the BetterHealth app below to explore your features and get started.

BH
BetterHealth

GET IT ON Google Play

Download on the App Store



- 5 Your registration is complete.
You will receive an email with our BetterHealth App download url link for Android/iOS devices.

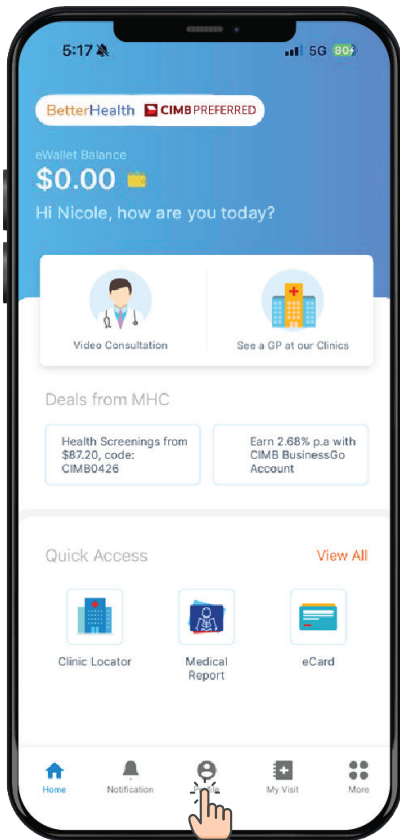
Application Journey

Follow the steps to set up your profile on our BetterHealth App

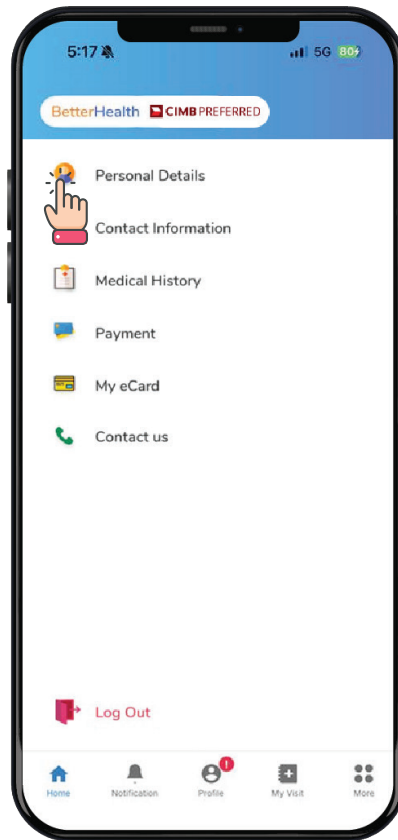
1 Update your Personal Details

Before you can see a doctor, you will need to update your personal details. You can navigate to your Personal Details by clicking on Profile > Personal Details.

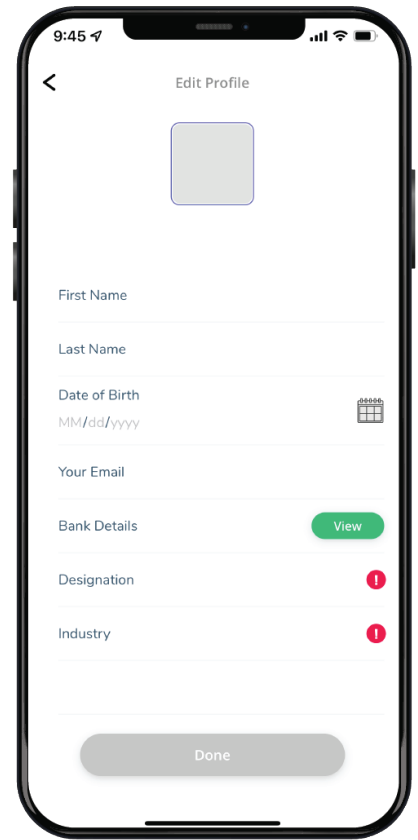
Note: This includes updating your personal details as well as sharing a copy of your IC or passport.



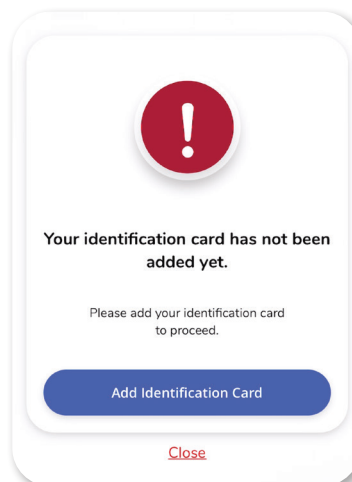
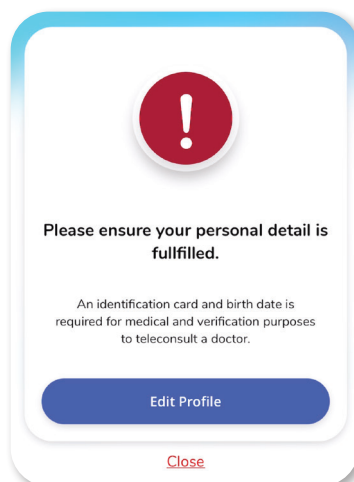
Home page



Profile



Personal Details



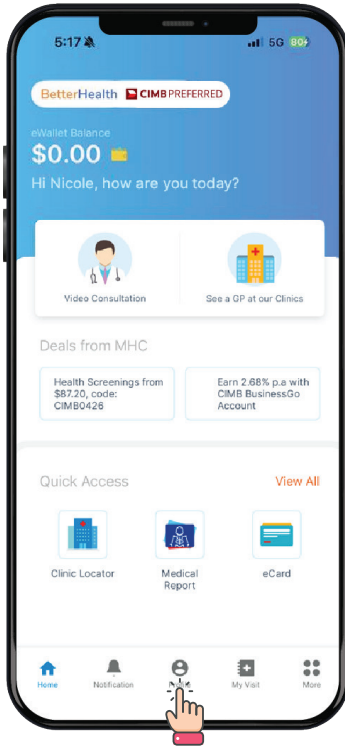
When using the App for the first time, the App will prompt you to update your personal details and identification. Refer to the screenshots above.

Application Journey

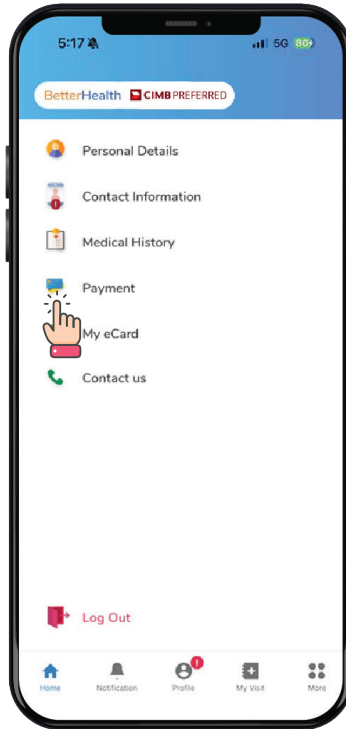
Follow the steps to set up your profile on our BetterHealth App

2 Add Payment Method

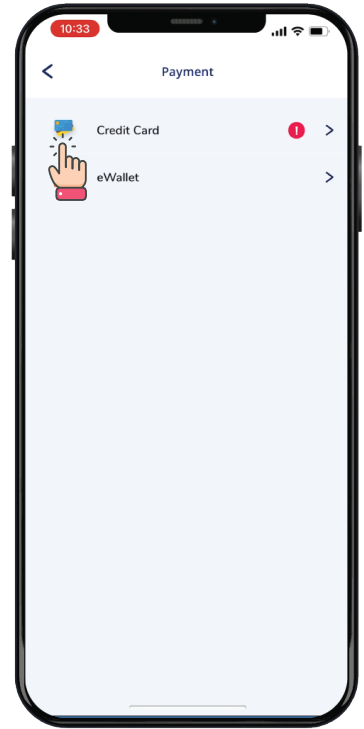
Please add your payment method to use the teleconsultation and/or GP clinic services. You can navigate to your Payment Method by clicking on Profile > Payment > Credit Card > Add Card



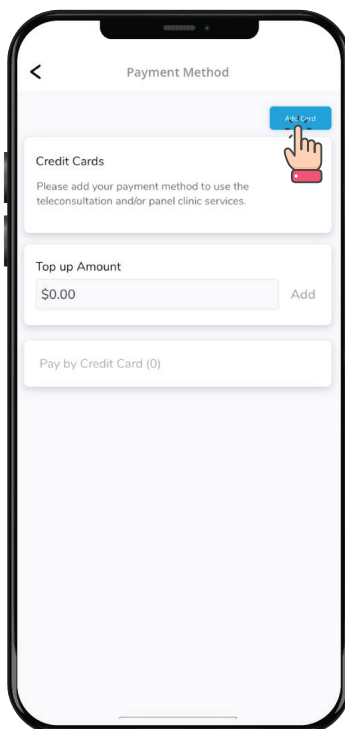
Home page



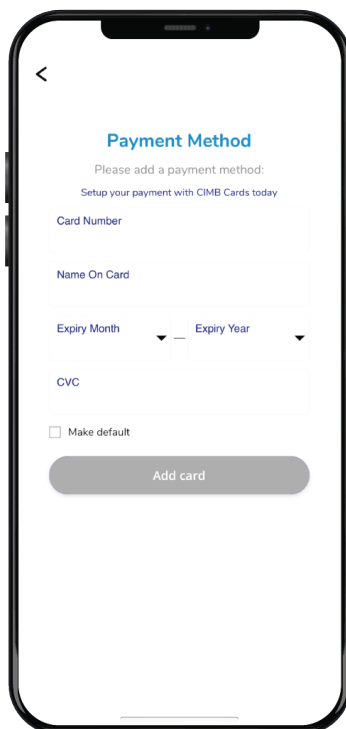
Profile



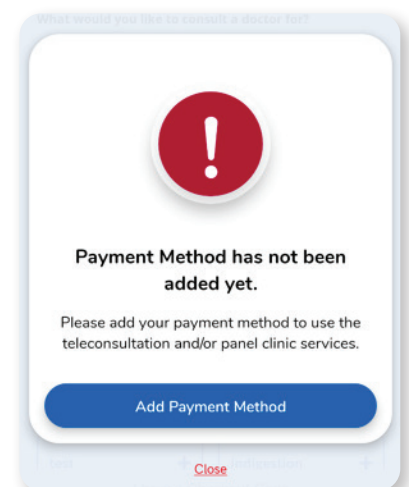
Payment



Credit Card



Add Card



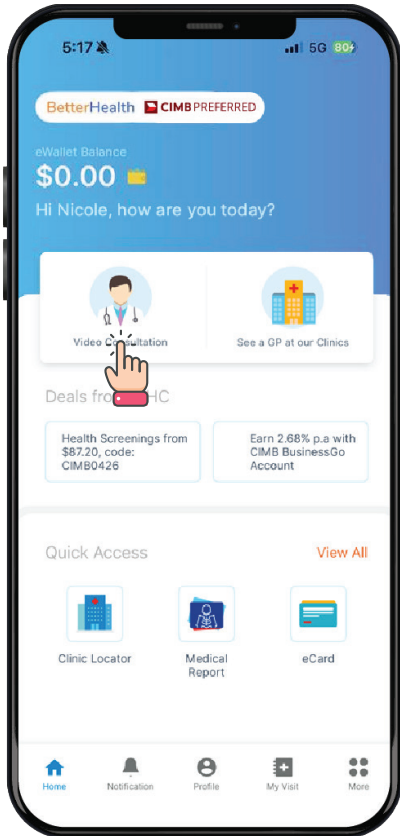
When using the App for the first time, the App will prompt you to set up your payment method. Refer to the screenshot above.

Application Journey

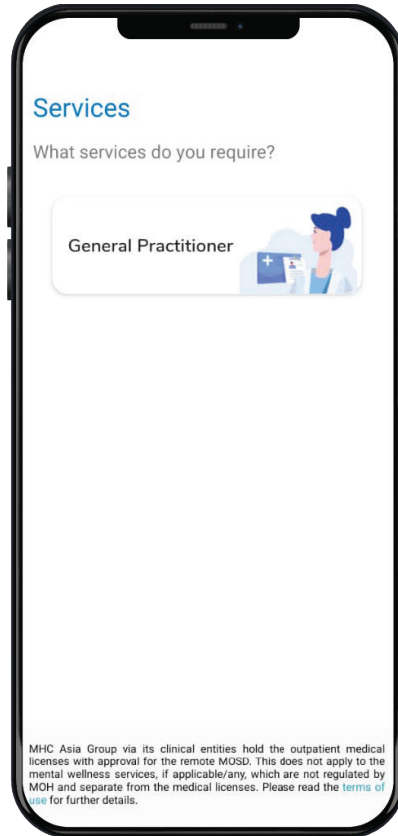
How to see a doctor

Select the medical service your need

- 1 For a Teleconsult, please select 'Video Call a Doctor' and select the service you require



Home page



Video Call a Doctor

Application Journey

How to see a doctor

Select the medical service your need

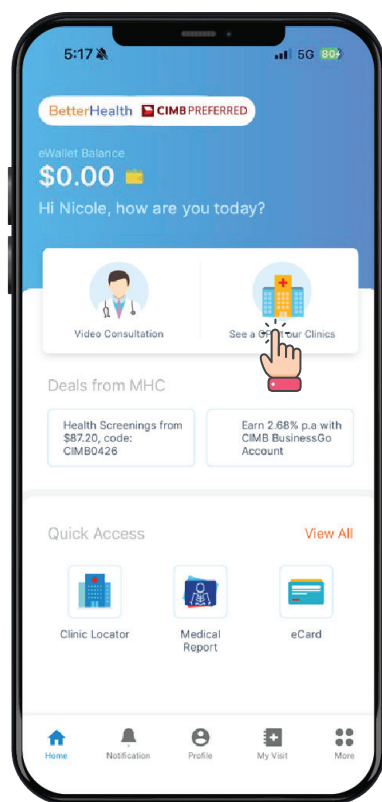
- 2 For GP services, please select 'See GP at our Clinics'
 - Select 'Clinic Locator' to find the GP clinic closest to you
 - Select 'eCard' to view your CIMB Preferred MHC eCard

Note: To enjoy the CIMB Preferred Member benefits, please present your eCard upon arrival at the clinic.

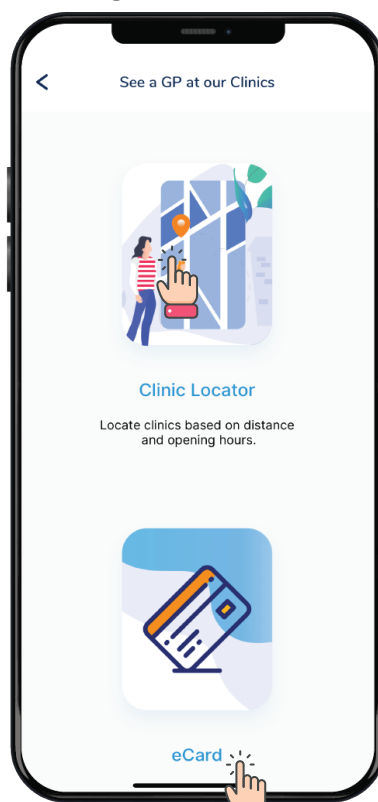
Under the CIMB Preferred Program, you can enjoy access to healthcare at member rates, including:

- GP consultations from S\$13.08 (via 24/7 telemedicine or at 800+ panel clinics) • Specialist panel consultations from S\$130.80
- Dental panel consultations from S\$21.80 • Health screening packages from S\$87.20

Fees are inclusive of GST and exclude medication, investigations and treatment, unless otherwise stated.



Home page



See a GP at our Clinics



View your eCard

Need assistance?

For registration and assistance on the mobile application,

 enquiries.mhc@hmanagedhealthcare.com

 +65 6774 5005

For queries on the Executive Health Screening (EHS) packages and booking of appointment, please contact MHC's dedicated CIMB Preferred Helpdesk

 enquiries.mhc@hmanagedhealthcare.com

 +65 6958 6675

CIMB Preferred At Your Service

 CIMBPreferred.sg@cimb.com

 +65 6333 1111

This benefit only applies for customers who self-enrol via the link provided in the eDM. For customers who sign up via other channels, they will not be entitled to the exclusive CIMB Preferred medical rates.

The benefits of the MHC Programme are subject to MHC's terms and conditions.

CIMB BANK BERHAD 197201001799 (13491-P) For assistance, please call CIMB Preferred At-Your-Service +65 6333 1111 or email cimbpreferred.sg@cimb.com